

SHIPPING / DELIVERY INFORMATION

Shipping Frequently Asked Questions:

How much will shipping cost? Standard shipping via UPS 2nd Day Air is a flat rate of CAD\$30 for any quantity ordered and any products. The estimated delivery time will be approximately 2-3 business days from the time of order. For returns please read our Return Policy.

Do you ship international orders? We do not ship at this time international orders! Please contact our export department at dceapa@acadian-sturgeon.com for details about exporting our products.

What payment methods do you accept? We accept payments by credit cards only (VISA, Master Card) only in Canadian Dollars!

What is your privacy policy? See the Privacy Policy document

How will my order stay fresh during shipping? We pack all our products in Styrofoam boxes with frozen gel-packs or with dry ice for some of our products. Although delivery is usually under 24 hours all our products are packed to stay fresh for up to 48 hours transit time, just in case something goes wrong with the delivery and your package is delayed over 24 hours.

Do you require someone to sign for the package at delivery? Unless other ways instructed by you, an adult signature is required for delivery of your order.

Can I track my order status? A tracking number can be requested by you.

Will you ship to a PO Box? We do not ship to a PO Box address!